Dear Parents and Family Members,

Welcome to our family at the University of Maryland! Now that your child or someone very close to you has become a Terp, you have, too. Together we can accomplish great things.

All of us at Maryland are committed to making the campus experience enriching and productive for your family. As a front-rank public research university, we have much to offer, starting with our academic programs, research and scholarship. All are of the highest quality.

Outside the classroom, we offer a wealth of educational opportunities—supportive learning communities, internships, hands-on research experiences, opportunities for entrepreneurship, study abroad and much more. Please encourage your Terp to explore and to get exposed to new ideas and perspectives. At Maryland, we celebrate inclusion and diversity in all their forms.

The University of Maryland family is success-oriented. That means your Terp can get the support needed to get through any difficulties. They simply have to ask.

As a parent of a college graduate, I know how important it is to remain involved in your Terp’s progress, and at the same time give them space to grow. One way to stay in touch is to visit campus. We have set aside some opportunities for you to do so—Family Weekend (Oct. 13–15) and Maryland Day, our annual open house on the last Saturday in April. You will find many other opportunities to stay involved through our Office of Parent and Family Affairs website.

Our time together at Maryland is marked by opportunity. I look forward to working with you to help your Terp to flourish.

Sincerely,

Wallace D. Loh
President

LETTER FROM THE VICE PRESIDENT FOR STUDENT AFFAIRS

Dear Parents and Families,

Welcome! We are delighted that your student has chosen to attend the University of Maryland! I, too, was a University of Maryland parent. Whether this is your first college student or your last one out of the nest, I understand your mixed emotions and promise that we will do all we can to ensure a wonderful college experience for your Terp student.

The Division of Student Affairs is committed to enhancing the student experience both in and outside of the classroom. We care for your student’s needs and well-being by offering housing, dining, health services, recreation options, counseling and career services to facilitate a healthy, developmental environment in which your student can grow and learn. In addition, we create opportunities for leadership, service learning, internships and civic engagement on our campus and in our community. We hope your student will take advantage of the multitude of involvement options to support and enhance their academic success on campus.

We hope you will remain involved, as well. Throughout your student’s college experience, there will be many opportunities for you and your family to engage in the University of Maryland experience.

I invite you to visit campus throughout the year to explore our community, especially during our annual Family Weekend program.

Again, we welcome your family to the University of Maryland and look forward to seeing you on campus.

Sincerely,

Linda M. Clement
Vice President for Student Affairs

LETTER FROM THE PRESIDENT

Dear Parents and Family Members,

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Sincerely,

Wallace D. Loh
President

TERRAPIN GUIDE

Table of Contents

1 WELCOME
Letter from the President ........................................ 1
Letter from the Vice President for Student Affairs .......... 3
Letter from the Director of Parent and Family Affairs 2
Letter from the Executive Director of the UMD Alumni Association .... 2

3 JUST FOR PARENTS & FAMILIES
Office of Parent and Family Affairs ......................... 3
Maryland Parent & Family Association .................... 4
Family Weekend ............................................. 4

5 POLICIES AND EXPECTATIONS
Student Conduct .............................................. 5
Civil Rights & Sexual Misconduct ........................... 5
Academic Integrity .......................................... 6
Student Privacy Rights ....................................... 6
Alcohol and Other Drugs .................................... 7

9 ACADEMIC MATTERS
Advising and Registration .................................. 9
Academic Requirements and Regulations ................. 11
Academic Resources and Services ....................... 13

16 FINANCIAL MATTERS
Tuition and Fees ............................................ 16
Billing .......................................................... 16
Payments ..................................................... 16
Office of Student Financial Aid ............................ 17
Banking Options ............................................ 17

18 UNIVERSITY ESSENTIALS
UMD ID Card ............................................... 18
Dining Plans ................................................ 18
Computers and Communication ......................... 19
Books and Supplies ........................................ 21
Campus Dining ............................................. 21
Campus Housing .......................................... 21
Health and Wellness ....................................... 22
Police ......................................................... 24
Transportation .............................................. 26

28 STUDENT PROGRAMS AND SERVICES
Division of Student Affairs ................................ 28
Adele H. Stamp Student Union- Center for Campus Life 28
Career and Internship Services ........................... 28
cnsct to Stop Violence .................................... 29
University Recreation & Wellness ....................... 29
Office of Civil Rights & Sexual Misconduct .......... 29
Department of Fraternity and Sorority Life .......... 30
OFF-Campus Housing Services ....................... 30
Lesbian, Gay, Bisexual and Transgender Equity Center 30
Nyumburu Cultural Center ................................ 30
Religious Programs ....................................... 31
Clarice Smith Performing Arts Center .................... 32
Intercollegiate Athletics .................................. 32
Office of Student Conduct ................................ 32
Alumni Association ........................................ 32

40 DIRECTORY

Terrapin Guide

A HANDBOOK FOR UNIVERSITY OF MARYLAND
PARENTS AND FAMILY ©2017

Terrapin Guide is provided by:
Office of Parent and Family Affairs
8400 Baltimore Ave., Suite 105
College Park, MD 20740
DELPHONE 301-314-8459
EMAIL terpfamily@umd.edu
WEBSITE www.terpfamily.umd.edu
Dear Parents and Families,

Welcome to the Terp family! The University of Maryland is a special place, and we take pride in our many services, programs and resources, which include an office dedicated to assisting parents and families. The Office of Parent and Family Affairs is your home at the university, and we look forward to supporting your transition and providing opportunities for you to stay connected to the university community.

The next few years may be filled with several challenges. And perhaps your greatest challenge will be discovering the best way to assist your student while also enabling them to take responsibility. Your role is still an essential one; however, it is important for you to allow your student to find personal solutions to problems or challenges. This handbook was developed as a resource specifically for you, so that you have the information you need to serve as a resource for your Terp student. When you find yourself wondering how you can help, look to this handbook and encourage your student to make use of the many programs and services designed to help them succeed.

We view parents and family members as partners in the educational process, and we hope you will stay connected to and participate in the university community. While fostering and respecting your student’s independence, we also invite you to engage in the University of Maryland experience. We hope that you will encourage your student to be involved and successful both in the classroom and outside of it, to take advantage of all the university has to offer, and finally, to be fearless.

The Alumni Association, located in the Samuel Riggs IV Alumni Center, is the on-campus home for all alumni. We hope to see you at our events during Family Weekend, Homecoming and Maryland Day. We look forward to sharing this journey with you and your student.

Sincerely,

Amy Eichhorst
Executive Director
University of Maryland Alumni Association

Let’s stay connected!

Your membership will also enable us to keep you informed about important programs, like Family Weekend and Maryland Day, as well as opportunities for you to be involved in other university events designed specifically for parents and families of students.

To receive our August or September newsletter via email, then be sure to activate your membership by using the online form on the Terp Family website.

Our Mission
The mission of the Office of Parent and Family Affairs is to provide resources, services and programs for parents and family members of undergraduate students that promote a constructive partnership to support student success.

In an effort to enhance and strengthen the experience of students and their families, the Office of Parent and Family Affairs strives to accomplish the following objectives:

- Serve as an advocate for parents/families and the university, internally and externally, by facilitating communication and creating a climate that fosters mutual understanding.
- Develop and implement programs and services that inform and educate parents and families about valuable resources, critical issues and topics relevant to student success;
- Design and sponsor programs that promote parent and family involvement in the life of the university and create opportunities for participation in their student’s experience;
- Provide revenue to support programs and services of the University of Maryland and the Division of Student Affairs.

Parent and Family Affairs website: www.terpfamily.umd.edu

This website serves as your gateway to the university. Designed specifically for parents and family members, the site features informative articles, timely information and announcements, descriptions of and links to valuable university resources, and much more.

Helpline: 301.314.8429

Do you have a question or concern? The Helpline is your avenue for assistance. Just call or email us at terpfamily@umd.edu.
terfamily@umd.edu and let us know how we can help you. A university staff member is available every Monday through Friday 8:00 a.m.–5:00 p.m. (415).

Parent Warmline: 301.314.7651

Additional support for parents is provided by the Parent Warmline, a service of the Counseling Center. Therapists are available to discuss parents’ concerns related to students’ personal, social and academic challenges. Callers can explore options for helping their student resolve the problems. This might include directing them to seek help at the Counseling Center, where free individual and group counseling is available. The Parent Warmline also can assist parents with referrals to off-campus mental health providers.

MARYLAND PARENT & FAMILY ASSOCIATION

Working with the Office of Parent and Family Affairs, the Maryland Parent & Family Association gives parents and family members the opportunity to network and provide support to other parents and family members, and to actively participate in the life of the university by serving on the Parent/Family Advisory Council as well as volunteering for various campus events. Activating your membership in the Parent & Family Association is an excellent way to stay connected and to support the education of your student.

Parent/Family Advisory Council

The Parent/Family Advisory Council is a group of volunteers who serve as ambassadors for the University of Maryland among the parents and family members of undergraduate students. The council provides feedback to the Office of Parent and Family Affairs on issues of particular interest to parents.

The Advisory Council is made up of parents and family members of current undergraduate students who are also members of the Maryland Parent & Family Association. Currently, the council consists of 40 parents and family members representing a diverse spectrum of students’ degree programs and years. Members are appointed to serve two-year terms.

As the administrative body of the Maryland Parent & Family Association, the council meets three times annually to discuss issues. Learn more about university developments affecting students, and plan programs and events to involve parents and families in the life of the university. Each year, the council also allocates finances through the Parents & Families Initiatives Fund to provide grants for existing programs in the Division of Student Affairs as well as for new programs designed to enhance the academic and co-curricular experience at Maryland. In addition, the council awards Parent & Family Association Scholarships to deserving students each year. The Parents & Families Initiatives Fund and the Parent & Family Association Scholarship Fund are made possible by the generous contributions from parents, families, and friends raised through the Parent and Family Giving campaign from the Office of Parent and Family Affairs and the annual Parent & Family Association Silent Auction held during Family Weekend.

FAMILY WEEKEND

OCT. 13-15, 2017

WEBSITE: www.familyweekend.umd.edu

The University of Maryland is pleased to host an annual Family Weekend. Established in 1980, Family Weekend is devoted entirely to the family experience, and is the largest university-sponsored event for parents and family members. This program affords families the opportunity to spend time with their students, be part of the campus community and enjoy a variety of academic and social programming.

Family Weekend 2017 will take place from Friday, Oct. 13 to Sunday, Oct. 15, and will include exciting presentations and demonstrations by faculty members, the annual Parent & Family Association Silent Auction to benefit scholarships and special programs at the university, athletic events, fine arts performances and much more. We hope you will join us for this wonderful weekend of events.

Weekend highlights, event details and registration information are available on the Family Weekend website.
Filing a Complaint

Complaints of sexual misconduct and discrimination against a student may be made to the following:

- Office of Civil Rights & Sexual Misconduct
- Office of Student Conduct
- Department of Resident Life, Office of Rights and Responsibilities

Reports of sexual misconduct may also be made to any Responsible University Employee (RUE). RUES include all university administrators, supervisors in non-confidential roles, faculty members, campus police, coaches, athletic trainers, resident assistants and non-confidential first responders. RUES are required to share all reports of sexual misconduct they receive promptly with the Title IX officer or designee.

Student Training

As required by the university, all new and incoming students watch a brief video during orientation about the university’s sexual misconduct prevention campaign, campus resources and related efforts. In addition, all new and incoming students are required to complete an online training program about sexual misconduct prior to beginning classes. The purpose of the training is to create awareness about what constitutes sexual misconduct, educate the student body about the potential consequences for violating the university’s sexual misconduct policy and highlight available resources and reporting options. It also provides information about what students can do to help prevent sexual misconduct.

ACADEMIC INTEGRITY

The University of Maryland is an academic community. Its fundamental purpose is the pursuit of knowledge. Like all other communities, the university can function properly only if its members adhere to clearly established goals and values. Essential to the fundamental purpose of the university is the commitment to the principles of truth and academic honesty. Accordingly, the Code of Academic Integrity is designed to ensure the principle of academic honesty is upheld. While all members of the university share this responsibility, the Code of Academic Integrity is designed so that special responsibility for upholding the principle of academic honesty lies with the students.

The University of Maryland is one of a small number of leading institutions with a student-administered code, our Code of Academic Integrity. The Honor Council spends many hours educating students about the aims and nature of our code, and also resolves hundreds of cases of alleged academic dishonesty each year. The standard sanction for academic dishonesty at Maryland is the XF grade penalty, recorded on the transcript as “Failure Due to Academic Dishonesty.”

We set high standards for academic integrity because we believe genuine learning is most likely to occur in an environment of trust. You can help us by discussing with your student the importance of integrity in life and how Maryland’s strict academic integrity standards, including the Honor Pledge, will help students acquire habits of honesty and responsibility that can last a lifetime. The Code of Academic Integrity can be found here: https://www.umd.edu/about/administration/policies/section-iii-academic-affairs/iii-20.

Honor Pledge

Adopted by the University Senate on April 9, 2002, and approved by the president on May 10, 2002, the Honor Pledge is a statement undergraduate and graduate students are asked to write by hand and sign on every examination, paper or other academic exercise not specifically exempted by the instructor. The pledge reads: I pledge on my honor that I have not given or received any unauthorized assistance on this examination. Failure to sign the pledge is not an honor offense, but neither is it a defense in case of violation of this code. Students who do not sign the pledge will be given the opportunity to do so. Refusal to sign must be explained to the instructor. Signing or non-signing of the pledge is not considered in grading or judicial procedures.

STUDENT PRIVACY RIGHTS

The Family Educational Rights and Privacy Act (FERPA) of 1974 (commonly referred to as the Buckley Amendment) is designed to protect the confidentiality of education records and to give students access to their records to assure the accuracy of their contents. The act affords students certain rights with respect to their education records. A student’s rights begin when the student registers and attends their first class. The privacy protection FERPA gives to students is very broad. With limited exceptions, FERPA regulations give protection to all student education records. Examples of student records entitled to protection under FERPA include grade reports, transcripts and most disciplinary files. This protected information cannot be released to any third party, including parents, without signed and dated written consent from the student.

Parents and family members often express interest and concern for their student’s academic progress. Our hope is that students will maintain open communication with their family members regarding their academic progress and other important issues. We encourage you to discuss these matters with your student. Communicating with young adults is not easy; they’re not always as forthcoming as we would like. The college years, however, are a period of remarkable growth and maturation. The ability and willingness of students to share information and insights usually grow, especially as they acquire the confidence that comes with assuming greater responsibility for their own lives.

Often, students and families find it helpful to agree upon methods of communication before classes begin. Coming to an agreement and establishing expectations for communication fosters trust and mutual responsibility. One convenient approach is to create an Associate Account and ask your student to grant access to their grades, class schedules and account balance using the university’s Testudo website. Information about setting up an Associate Account is available at www.registrar.umd.edu/policies/associate-account.html.

If your student does not grant you access, the university does grant access to grades if you claim the student as a dependent for federal income tax purposes. A copy of your most recent federal income tax return must be provided to the Registrar’s Office. If a parent or legal guardian seeks such access to a student’s grades, the registrar will notify the student and encourage the student to supply the information directly to the Office of Student Conduct.

For additional information about FERPA and the university’s policies, we encourage you to consult “Policy and Procedures on the Disclosure of Student Education Records” found on the Office of Student Conduct website: http://osc.umd.edu/DisclosurePolicy.cfm.

ALCOHOL AND OTHER DRUGS

The University of Maryland is dedicated to the pursuit and distribution of knowledge. The illegal or abusive use of alcohol or other drugs by members of the campus community jeopardizes the safety of the individual and the campus community, and is inimical to the academic learning process. The university is therefore committed to having a campus that is free of the illegal or abusive use of alcohol or other drugs. In keeping with this commitment, it is the policy of the university that the illegal or abusive use of alcohol or other drugs is prohibited on or off university property or as part of university-sponsored activities. Violation of the alcohol and other drug policies may result in university disciplinary action, as provided in the Code of Student Conduct.

Alcohol Policies

The Code of Student Conduct prohibits the use or possession of any alcoholic beverage under the age of 21, and/or knowingly providing alcoholic beverages to a person known to be under the age of 21. These policies, generally described below and subject to amendment from time to time, are available for public inspection during normal business hours in the Office of Student Conduct.

The Residence Life Alcohol Policy controls the use, possession and distribution of alcohol in campus residence halls. This policy prohibits the possession or use of alcohol by any student under the age of 21 or the furnishing of alcohol to a person known to be under the age of 21. It prohibits common containers (such as a keg or punch bowl), the sale of alcohol and parties involving alcohol.

Students of legal drinking age may consume alcohol in their rooms, suites or apartments only.

The Stamp Student Union and Campus Programs Alcohol Policy controls the use, possession and distribution of alcohol by students on university premises or at university-sponsored activities. This policy prohibits the possession or use of alcohol by any student under the age of 21 or furnishing of alcohol to a person known to be under the age of 21. Alcoholic beverages otherwise may not be possessed, consumed or distributed at university-sponsored events occurring on university premises unless advance written approval has been obtained from the Stamp Student Union and Campus Programs.

In addition, the University Policy on Possession or Use of Common
Containers of Alcohol prohibits the possession or use of kegs, beer balls, punch bowls and other common containers of alcoholic beverages of a similar nature on university property, except for possession and use resulting from licensed purchase by the university’s Department of Dining Services. Violation of university drug or alcohol policies, on or off campus, may result in university disciplinary action, as provided in the Code of Student Conduct.

University of Maryland Policy on Promoting Responsible Action in Medical Emergencies

The University of Maryland Policy on Promoting Responsible Action in Medical Emergencies as approved by the president on March 10, 2011, and amended on Feb. 20, 2013, is administered by the Office of Student Conduct and Department of Resident Life. The policy reduces barriers to seeking help in cases of alcohol- and drug-related emergencies by providing relief from administrative or disciplinary action on the part of the university if either a university official or other authority is contacted in a timely fashion. Should an incident warrant a medical emergency, the Office of Student Conduct encourages the university community to act in a responsible manner by calling emergency personnel (911) or a university or Resident Life official. The health and safety of university students are of paramount concern. This policy seeks to reduce the disciplinary barrier students face when determining if they themselves require medical help or whether to summon medical assistance for a fellow student. Full text of the policy may be found at https://www.president.umd.edu/administration/policies/section-o-student-affairs/6-100g.

Other Drugs Policy

The Code of Student Conduct prohibits the unauthorized distribution; possession for purposes of distribution; use; or possession of any controlled substance or illegal drugs. “Controlled substance” and “illegal drugs” prohibited under the code are set forth in the Maryland Criminal Law Article 5-401 through 5-406 and 5-708 (Inhalants).

Sanctions

Sanctions for violations of university alcohol policies include expulsion, suspension, disciplinary probation, disciplinary reprimand, restitution, dismissal from university housing, housing probation, work or research projects and restrictions on further use of university facilities. Students may be accountable to civil authorities and to the university for acts that constitute violations of law and university policy.

Disciplinary action at the university will normally proceed during the pendency of criminal proceedings and will not be subject to challenge on the ground that criminal charges involving the same incident have been dismissed or reduced.

ADVISORY AND REGISTRATION

The University of Maryland fosters and supports students’ planning for timely progress in their program of study. The university has institutionalized this principle with the Student Academic Success—Degree Completion Policy.

Student Academic Success—Degree Completion Policy

University of Maryland policy stipulates that full-time, degree-seeking students are expected to complete their undergraduate degree program in four years. To meet this expectation, students must plan carefully in consultation with an academic adviser; complete 30 credits each year (which is usually accomplished through a course load of 14-16 credits per semester); satisfy general education, prerequisite and other course requirements with acceptable grades in a timely manner; and meet the benchmarks. Academic units provide the benchmarks and sample templates of multisemester plans leading to four-year graduation. Students are required to map out individualized four-year plans, consistent with these guidelines and benchmarks, and are responsible for updating them as circumstances change. Students who do not meet benchmarks are required to select a more suitable major. Students who change majors must submit a realistic graduation plan to the academic unit of the new major for approval. Any student who completes to semesters or 90 credits without completing a degree is subject to mandatory advising prior to registration for any subsequent semester. Students with exceptional circumstances or those who are enrolled in special programs are required to develop a modified graduation plan that is appropriate to their situations. In all cases, students are responsible for meeting progress expectations and benchmarks required for their degree programs.

Every student should consult their college or department adviser to obtain the relevant materials for developing a four-year graduation plan and required benchmarks.

For information about this policy, visit: www.ugst.umd.edu/advising/policies/section-o-student-affairs/6-100g.

Academic Advising

Academic advising is a service provided to students that includes guidance with the selection of courses, guidance in determining a major, and guidance to students to ensure they are appropriately progressing toward a degree. Academic advising is an essential part of an undergraduate’s educational experience. It is available to all students, but it is the responsibility of the student to make arrangements for advising with the appropriate persons.

Students should meet with an adviser at least once per semester to choose courses, check requirements and make sure they are on track to graduate; however, students should not limit their visits to registration times. Advisers can also provide information about academic matters, career choices, the job market, internships and other academic opportunities.

Advantages of Advising

Students can expect advising to help them clarify their academic goals; increase awareness of available academic programs and course offerings; acquire decision-making skills for academic and career planning; develop relationships with faculty mentors; and understand possible internships or research experiences that complement academic course work.

Required Advising

Students enrolled in certain majors are required to see advisers before each registration. Even when advising is not mandatory, the university expects students in the following categories to consult their advisers: students in their first year of registration at the University of Maryland; students completing a degree with more than 36 credits who have not chosen a major; students receiving an academic warning (mandatory); students dismissed from the university (mandatory); students who withdraw from the university (mandatory); students nearing graduation; students with 70–80 credits; senior audit; and student-athletes.

Finding an Adviser

Undergraduate students are encouraged to use the many advising opportunities available to them. At college and department levels, at least one person has been designated to coordinate advising. Students who have decided on a major can go directly to the department office of their major to seek advising. If your student is undecided about a major, they should see an adviser in Letters and Sciences.

Advising information is listed below by college/school:

Academic Matters
### ACADEMIC REQUIREMENTS AND REGULATIONS

#### Grading System

<table>
<thead>
<tr>
<th>Grade</th>
<th>Value</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>A+</td>
<td>4.0</td>
<td>Denotes excellent mastery of the subject and outstanding scholarship.</td>
</tr>
<tr>
<td>A</td>
<td>4.0</td>
<td>Denotes good mastery of the subject and good scholarship.</td>
</tr>
<tr>
<td>A-</td>
<td>3.7</td>
<td>Denotes acceptable mastery of the subject and the usual achievement expected.</td>
</tr>
<tr>
<td>B+</td>
<td>3.3</td>
<td>Denotes satisfactory performance by a student in practice teaching and the like. It is a department option mark.</td>
</tr>
<tr>
<td>B</td>
<td>3.0</td>
<td>Denotes acceptable performance by a student in practice teaching and the like. It is a department option mark.</td>
</tr>
<tr>
<td>B-</td>
<td>2.7</td>
<td>Denotes marginal performance, and it does not represent satisfactory progress toward a degree.</td>
</tr>
<tr>
<td>C+</td>
<td>2.3</td>
<td>Denotes satisfactory performance by a student in practice teaching and the like. It is a department option mark.</td>
</tr>
<tr>
<td>C</td>
<td>2.0</td>
<td>Denotes satisfactory performance by a student in practice teaching and the like. It is a department option mark.</td>
</tr>
<tr>
<td>C-</td>
<td>1.7</td>
<td>Denotes satisfactory performance by a student in practice teaching and the like. It is a department option mark.</td>
</tr>
<tr>
<td>D+</td>
<td>1.3</td>
<td>Denotes borderline understanding of the subject. It denotes marginal performance, and it does not represent satisfactory progress toward a degree.</td>
</tr>
<tr>
<td>D</td>
<td>1.0</td>
<td>Denotes failure to understand the subject and the usual achievement expected.</td>
</tr>
<tr>
<td>D-</td>
<td>0.7</td>
<td>Denotes failure to understand the subject and the usual achievement expected.</td>
</tr>
<tr>
<td>F</td>
<td>0.0</td>
<td>Denotes failure due to academic dishonesty.</td>
</tr>
</tbody>
</table>

#### Course Load

In order for undergraduate students to complete most curricula in four academic years, their semester load must range from 12 to 19 hours (30 to 36 hours each year) toward the degree. By policy, undergraduates may not generally exceed the following maximum credit loads without the prior approval of their dean: 20 credits in a 15-week semester, eight (8) credits in a six-week summer session or four credits in an accelerated three-week session.

#### Course Withdrawal

An additional drop period for undergraduate students begins at the close of the schedule adjustment period and ends at the end of the 10th week of classes. During the drop period a student may drop a maximum of four credits or one course. Courses dropped during this period will not appear on the student’s permanent record. Students interested in adding and dropping non-standard courses scheduled to begin or end outside of the standard semester/term dates should consult the Registrar’s web pages for important information regarding schedule adjustment and deadlines. Part-time students should also check deadlines to avoid incurring additional charges. For more information visit www.registrar.umd.edu/currentregistration/ScheduleAdjustment.html.

#### Instructor

A grade of I indicates a passing grade, equivalent to A+, A, A-, B+, B, B-, C+, C, C- or D+, D, D-. It is a student option mark. Courses for which this option applies must be electives in the student’s program. The courses may not be college, major, field of concentration or general education program requirements. A course that is passed will count as hours in the student’s record but will not be computed in the grade point average. A course that is failed (indicated by F) will appear on the student’s record and will be computed both in the overall grade point average and in the semester average.

#### S

S denotes satisfactory performance by a student in progressing thesis projects, orientation courses, practice teaching and the like. It is a department option mark. In computation of cumulative averages, a mark of S will not be included.

#### W

W indicates withdrawal from a course in which the student was enrolled at the end of the schedule adjustment period. For information and completeness, the mark of W is placed on the student’s permanent record by the Office of the Registrar. This mark is not used in any computation of quality points or cumulative average totals at the end of the semester.
Semester Academic Honors (Dean’s List)
Semester academic honors will be awarded to those students who complete, within any given semester (excluding winter and summer terms), 12 or more credits (excluding courses with grades of P and S) with a semester GPA of 3.5 or higher. This recognition will be noted on the student’s academic record.

Graduation
A minimum of 120 successfully completed course credits with a minimum GPA of 2.0 is required for graduation in any degree curriculum. Individual colleges, schools and departments may establish higher requirements for graduation. The requirements for graduation vary according to the character of work in the different colleges, schools, departments and academic units. It is the responsibility of the colleges, schools, departments and other academic units to establish and publish clearly defined degree requirements. Responsibility for knowing and meeting all degree requirements for graduation in any curriculum rests with the student. Specific degree requirements are listed in the Undergraduate Catalog under the college or department as appropriate. Students are encouraged to use the Degree Navigation system to track their degree requirements. Degree Navigation can be accessed from the Testudo website.

Each candidate for a degree or certificate must file a formal application with the Office of the Registrar. The deadline for application is the end of the schedule adjustment period for the semester in which the student plans to graduate, or at the end of the first week of the second summer session for August degrees. In all cases, graduation applications must be filed at the beginning of the student’s final semester before receiving a degree. The graduation applications are available at www.testudo.umd.edu or at the Registrar’s Office, first floor, Clarence M. Mitchell Jr. Building.

Satisfactory Academic Progress
It is the intent of the university that its students make satisfactory academic progress toward their degree objectives and achieve academic success. If a student has special circumstances that make it impossible to complete a normal course load, the student must meet with an adviser to discuss the circumstances, the student’s plans for continued progress toward a degree and the implications for continued enrollment.

Satisfactory Performance is defined as the achievement of a cumulative GPA of 2.0 or above. Students whose semester GPA falls below 2.0 are encouraged to meet with their advisers regarding the development of a plan that will appropriately respond to the student’s academic difficulties and lead to academic improvement. Individual colleges, schools and departments may establish separate requirements for mandatory advising. Students must consult the appropriate college, school or department for specific information.

Unsatisfactory Performance (abridged?) is defined as the achievement of a cumulative GPA of less than 2.0. Students will be placed on academic probation following any semester in which a 2.0 cumulative GPA is not achieved. Normally, a student is expected to attain a 2.0 cumulative GPA at the end of any probationary semester. Students who fail to achieve a 2.0 cumulative GPA at the end of their probationary semester may be academically dismissed, depending on their credit level as detailed below.

Students who have earned 60 credits or more will be dismissed from the university in the event their cumulative GPA remains below 2.0 at the end of their probationary semester.

Students who are on academic probation and have earned fewer than 60 credits will be permitted to continue on academic probation if a minimum semester GPA of 2.0 is achieved in each semester of probation.

The Student Success Office will notify students when they are placed on academic probation. Such notices will include a requirement that the students consult an academic adviser in their colleges early in the probationary semester and in no event later than the beginning of the early registration period for the next semester. The Student Success Office will notify the students who are placed on academic probation and will note the academic probationary status on the students’ academic record.

Academic Reinstatement
Students who have been dismissed may apply to the Faculty Review Board for reinstatement.

Applications and information about the reinstatement process can be obtained from the Student Success Office (studentsuccess.umd.edu), which is responsible for administering the reinstatement process in coordination with the Faculty Review Board.

Withdrawal and Leave of Absence
The university understands that in exceptional circumstances a student may find it necessary to completely withdraw from all classes. The university considers such an interruption to be very serious as it delays normal progress toward the degree. Students should not withdraw for frivolous reasons or to avoid the consequences of ignoring their academic responsibilities. Any student considering withdrawal is strongly encouraged to meet with their academic college adviser before leaving the university. College advisers may be able to recommend alternative strategies for preserving the semester.

Students who withdraw will need to apply for reenrollment. Students who withdraw or take a leave of absence while on academic probation, or those returning from dismissal or a second semester withdrawal, are always required to petition the Faculty Review Board for approval to return. Complete information is available from the Student Success Office at studentsuccess.umd.edu.

Withhold or Leave of Absence Procedures
Students must submit written notice of withdrawal to the Office of the Registrar no later than the last day of classes. A withdrawal from all classes can be processed at any time between the first and last day of classes. A leave of absence is a type of withdrawal available to students wishing to take time away from the university with the intention of returning the following semester. This option can only be selected during the last 60 days of the semester. Students on federal financial aid may receive some benefit from a leave of absence.

In addition to academic consequences, a withdrawal or leave of absence can have serious effects for students receiving financial assistance, international students, and students in residence halls. It is the student’s responsibility to review these potential implications with the appropriate offices listed below before withdrawing.

STUDENT FINANCIAL SERVICES OFFICE
2135 Lee Building; 301.345.9000
INTERNATIONAL STUDENT & SCHOLAR SERVICES
3126 H. J. Patterson Building; 301.314.7740
DEPARTMENT OF RESIDENT LIFE
2100 Annapolis Hall; 301.314.2100

The effective date of the withdrawal for purposes of any refund is the date that the written withdrawal notice is received by the Office of the Registrar. Notification of withdrawal and the effective date will be posted on the student’s academic record. Instructors and college offices will be notified of all withdrawn students.

*Consult the University Catalog for complete information.

Academic Resources and Services
Academic Achievement Programs
The University of Maryland is committed to the principle that no qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefit of services, programs or activities at the University. The Accessibility and Disability Service (AdS) provides reasonable accommodations to qualified individuals to ensure equal access to services, programs and activities sponsored by the University of Maryland. Through a variety of services, AdS works to ensure that accommodation and accessibility needs are met. The AdS office is staffed by dedicated professionals who are available to assist, consult, support and advocate on behalf of individuals requesting disability services.

AdS provides a range of accommodations for students with disabilities, including: (1) interpreters and transcribing services for deaf or hard-of-hearing students; (2) enlarged print and electronic alternate test format of textbooks and written materials for individuals with print material disabilities (e.g., blind or low vision, learning disabilities and attention deficit disorders, or physical disabilities); (3) extended time and private or reduced distraction testing space for exams; and (4) assistance with access to various buildings and facilities on campus including access to the campus’ paratransit service.

Academic Achievement Programs (AAP) provide resources and opportunities for primarily low-income individuals, first-generation college students, disabled students and traditionally underrepresented students. The Intensive Educational Development program in the AAP provides tutoring services for eligible students. The schedule for tutoring, study skills, math support and English support classes is available at 1126 Marie Mount Hall. Academic support classes are offered for many lower-level general education classes, including math and English classes, as well as for selected entry-level classes for numerous majors (for example, business or biological sciences). For a schedule of classes as well as eligibility status for AAP’s services, please contact the tutoring coordinator at 301.314.4341. Also, please check the AAP website for schedules, job opportunities as tutors and further information about the program.
Eligibility
Anyone with a documented disability is eligible to apply for reasonable accommodations. Students are responsible for scheduling an appointment with ADS in advance of the needed accommodation. Students are requested to provide supporting documentation that demonstrates how their disability limits their participation in courses, programs, services, jobs, activities and/or access to facilities at the University. Documentation of the disability should be relevant and current and must be completed by appropriate professionals who are credentialed to diagnose the student’s disability. The type of required documentation will vary depending on the nature of the disability and the accommodations requested. To learn more, visit www.counseling.umd.edu/ads/start/documentation or email the office at ADSfromds@umd.edu.

International Student and Scholar Services
1126 H.J. Patterson Building
PHONE 301.314.7740
WEBSITE http://global.umd.edu/oiss

International students, faculty and scholars receive a wide variety of services designed to help them benefit from their experience in the United States. The International Student and Scholar Services (iSSS) works closely with the Office of Undergraduate Admissions and the Graduate School to help admitted students receive the immigration documents necessary to enter the United States. 1126 coordinates orientation programs, immigration and employment seminars and organized social activities such as International Coffee Hour. 1126 advises international students concerning immigration, academic, cultural adjustment and personal issues.

Learning Assistance Service
1202 Shoemaker Building
PHONE 301.314.7693
WEBSITE www.counseling.umd.edu/las

The Learning Assistance Service (LAS) is the academic support unit of the university’s Counseling Center and provides services that support students in developing personal and academic strategies and behaviors that empower them to be successful in college and life. Students can meet individually with dedicated academic coaches to learn how to manage their time and the demands of their courses, apply efficient learning strategies and improve the results of their study efforts. Academic Success workshops are offered that cover a range of topics including study skills, exam skills, time management and end-of-semester survival skills. LAS also offers one-credit learning strategies courses that help students develop more effective approaches to college learning. Additionally, the LAS Guided Study Sessions (GSS) program provides free, regularly scheduled study sessions for traditionally difficult courses. All LAS services are free to students.

Letters and Sciences
1127 Hornbake Library
GENERAL ADVISING PHONE 301.345.8418 or 301.345.8419
PRELAW ADVISING PHONE 301.405.7793
WEBSITE www.letters.umd.edu

Letters and Sciences is the academic home for students exploring a variety of fields before selecting a major, for post-baccalaureate students taking additional course work, and for non-degree-seeking students taking undergraduate courses. Letters and Sciences may also serve as the academic home for students completing requirements for entry into a Limited Enrollment Program.

Office of Multi-Ethnic Student Education
1101 Hornbake Library
PHONE 301.405.4669
WEBSITE www.omse.umd.edu

OMSE’s academic support activities include a robust, nationally-certified, peer tutorial program with one-on-one sessions as well as group review sessions, affinity group programs and annual events. Students have many professional opportunities in the office including work-study positions, team leader opportunities and graduate assistantships. As an academic unit, OMSE strives to identify and meet changing needs that affect the success of undergraduate multi-ethnic students. OMSE collaborates with other campus offices and college programs to achieve this goal, as well as to promote a positive community of learners who are sensitive to issues of diversity. The OMSE office suite contains a tutorial lab and an open work/study lab with disabilities services software. Our space provides all students with an opportunity to learn, grow and connect within a relaxed atmosphere.

Education Abroad
1128 H.J. Patterson Hall
PHONE 301.314.7746
WEBSITE www.global.umd.edu/oiss/education-abroad

The mission of Education Abroad is to empower students with the knowledge, skills and perspectives to become mindful and engaged global citizens—leaders and professionals with a strong sense of social responsibility who fearlessly embrace global and local challenges with optimism, passion and innovative thinking. Studying abroad is an essential aspect of any undergraduate degree. Education Abroad provides advising on the wide variety of programs available and works with students to maximize their international experience. All majors are able to study abroad as early as the summer before they come to campus. Study abroad programs are credit-bearing and students may earn major, minor, graduate degree or elective credits abroad. Internship and service learning programs are also available. Programs are offered during the summer, winter, spring break, semester or academic year.

Office of Extended Studies
0132 Main Administration Building
PHONE 301.405.7762
WEBSITE www.oes.umd.edu

The Office of Extended Studies administers Summer Session, Winter Session, Freshmen Connection and Pre-College, professional graduate, post-baccalaureate and community education programs.

Summer Session offers a convenient way to build credits toward graduation, satisfy a requirement or explore new interests with more than 1,200 courses offered on-campus and online during six convenient sessions. Pre-College Programs enroll academically qualified middle and high school students.

In Freshmen Connection, spring-admitted freshmen start Maryland in the fall term, earn up to 17 credits toward their undergraduate degree and get on track to graduate in four years. Winter Session is the right size to earn up to four credits in only three weeks. Gain ground on graduation, fulfill prerequisites, and meet eligibility requirements with courses offered on-campus or online.

Professional graduate programs offer master’s degrees and graduate certificates that are crafted with expertise, innovation and convenience. In post-baccalaureate programs, build a foundation for success and prepare for graduate or professional school training. Continuing education programs offer a variety of workshops for professional and personal growth.

Office of the Registrar
First Floor, Clarence M. Mitchell Jr. Building
PHONE 301.314.8140
WEBSITE www.registrar.umd.edu

The Office of the Registrar provides services to students and academic departments related to the processes of registration, scheduling, withdrawal and graduation. The office also maintains students’ academic records and issues transcripts and ID cards. Staff members are available to students for consultation.

Tutoring
WEBSITE www.tutoring.umd.edu

The university is committed to the academic excellence of all students and provides a variety of tutoring resources to support student success. Visit the website provided above for more information. Students are encouraged to seek out assistance in their courses early on in their semester. In addition to pursuing tutoring services, students should also consult their advisor for more information or assistance.

University of Maryland Libraries
WEBSITE www.libraries.umd.edu

The University Libraries support students of every major by offering the spaces, services and resources they need to succeed. Especially popular is the technology-rich Terrapin Learning Commons in McKeldin Library, where students can borrow popular textbooks, laptops and other equipment at no charge, print posters and use a 3-D printer or scanner in an innovative makerspace. Students can study quietly or meet with a group in any of the seven subject-targeted libraries on campus. And, of course, they can get help and access top-notch information resources in person or online.
Financial Matters

TUITION AND FEES
Office of the Bursar, Financial Service Center
1133 Lee Building
PHONE 301.314.9000
WEBSITE www.bursar.umd.edu

Walk-in hours
8:30 a.m.–4:30 p.m. daily; 9:30 a.m. start on Wednesdays
Available on the phone
9:00 a.m.–4:00 p.m. daily; 9:30 a.m. start on Wednesdays

The University of Maryland assesses tuition on a per-credit-hour basis; a course load of 12-19 credit hours per semester has the full-time rate. Tuition and fees are published in the Undergraduate Catalog each year and are also available from the Bursar’s Office at www.bursar.umd.edu.

A variety of charges, in addition to tuition, may appear on a student’s bill. These include mandatory fees, special course fees, room and board. Additional fees may include a charge for a parking permit, orientation, University Health Center expenses, library fines and delinquent parking tickets.

BILLING
The Office of the Bursar provides a consolidated monthly student bill that includes tuition, mandatory fees, room, board, course fees and optional services such as parking permits and University Health Service expenses. Tuition and fee rates are published in the undergraduate catalogue and are also available on the bursar’s website.

The Terp Payment Plan provides students and their family with a convenient alternative to lump-sum tuition payments at the beginning of each semester. The Terp Payment Plan is also an ideal way of covering the gap between financial aid and the cost of education without resorting to additional borrowing from alternative sources.

In summer 2017, the university began using a third-party vendor solution to handle our semester and yearly payment plans. This should allow students and families to continue providing an online signup option, expanded remittance choices and customer service hours. Students will continue to receive monthly statements detailing the status of the account.

OFFICE OF STUDENT FINANCIAL AID
0023 Lee Building
PHONE 301.314.9000
WEBSITE www.financialaid.umd.edu

The Office of Student Financial Aid (OSFA) administers federal, state and institutional financial assistance programs, and, in cooperation with other university offices, participates in the awarding of scholarships to deserving students. The primary responsibility for financing attendance at the University of Maryland lies with students and families. Scholarships, grants, loans and work-study positions are awarded on the basis of academic ability and/or financial need as determined by the Free Application for Federal Student Aid (FAFSA). It is the intent of OSFA to provide assistance to students who might not otherwise be able to pursue college studies due to financial constraints. Most OSFA staff is available for individual counseling on matters pertaining to financing a college education.

To qualify for aid, students must submit the Free Application for Federal Student Aid for each academic year of enrollment. The FAFSA is available on the Office of Student Financial Aid website (listed above). The FAFSA should be completed after Oct. 1 and submitted by Jan. 1 for priority consideration.

Scholarships
Several scholarships are available to the highest-achieving students at the university. Two types of scholarships are available: those based solely on academic or creative talent, and those based on financial need as well as academic or creative talent. The eligibility criteria for the different scholarships vary. Information about scholarships is available on the osfa website, and students are encouraged to contact the office or department responsible for selecting the recipients for additional information.

Grants
Grants are available from the federal government, the Maryland Higher Education Commission (MHEC) and the university. There is no application form needed for federal and university need-based grants. Submitting the FAFSA by the Jan. 1 priority deadline is the only requirement to be automatically considered. Each grant program may have additional eligibility requirements. Need-based grants do not need to be repaid. To apply for state and federal grants and scholarships (state aid), a separate application is needed. Please visit the MHEC website at www.mhec.state.md.us for more information.

Student Employment
The Federal Work-Study (FWS) Program provides students with the opportunity to earn money to meet their educational and personal expenses. This award is need-based, and money earned from the FWS program does not have to be paid back. To be considered for FWS, students must indicate interest on the FAFSA. Grants and scholarships (state aid), a separate application is needed.

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BANKING OPTIONS
For banking on campus, Capital One operates a full-service bank and two ATMs in the Stamp Student Union. Additionally, there are ATMs for the State Employees Credit Union (SECUC) in the Stamp Student Union and in an outdoor kiosk between the Clarence M. Mitchell Jr. Building and the Visitor Center.

Area banks include BB&T, Capital One, PNC, Bank of America, SunTrust, State Employees Credit Union and Riggs Bank.
UMD ID CARD
Office of the Registrar
First floor, Clarence M. Mitchell Jr. Building
PHONE 301.314.8240
WEBSITE www.registrar.umd.edu/current/policies/id-cards.html

The Terrapin Express is a prepaid debit account that students can use to make purchases and withdrawals using aTerrapin Express card at on-campus locations. Investments made in Terrapin Express can be used to purchase Dining Dollars or to pay for biometric technology. Students who live in traditional, on-campus resident halls are required to purchase a seven-day resident dining plan. Dining Dollars are part of upgraded resident plans, and are accepted in all Dining Services-operated permanent locations, including the brand-name locations in the Stamp and Glenn L. Martin Building. Dining Dollars are discounted at the time of purchase, and using them incurs no tax. Guest passes are included in every dining plan, so students can bring an occasional guest into the dining halls. Alternately, guests are welcome to pay at the door using cash, credit or Terrapin Express.

Optional Dining Plans
Members of the campus community can become members of the dining plan program in several ways:
- Any student is welcome to purchase a seven-day anytime dining plan. This plan provides unlimited access to the three dining halls any time they are open.
- A five-day anytime dining plan is available for non-resident students. This plan provides unlimited access to the three dining halls Monday through Friday.
- Dining Dollars are accepted at all permanent Dining Services locations. Blocks of Dining Dollars can be purchased at a discount. There is no tax when Dining Dollars are used in any Dining Services location on campus.

Cash and credit are accepted everywhere.

TERRAPIN EXPRESS

Terrapin Express is a prepaid debit account money you set aside to use at more than 50 locations across campus including the University Book Center and University Health Center. Cashiers, copiers, printers and washing machines use the UMD ID card to access account information. Every active UMD ID card is connected to a Terrapin Express account. To activate the account, call the office or visit the website listed above. Funds roll over from semester to semester, and additional funds can be added to the Terrapin Express Office by mail and online through Testudo Web services. Find a complete listing of participating locations at www.dining.umd.edu/terrapin.

Computers and Communication
Division of Information Technology
1221 McKeldin Library
PHONE 301.314.8060
WEBSITE www.it.umd.edu

University of Maryland students are part of an academic community that enjoys access to robust networked computer and telecommunications resources. The Division of Information Technology provides technology infrastructures and focuses attention on services that support the university’s education and research missions as well as its underlying business processes. Many faculty members have integrated technology into courses as part of the learning process, both in and outside of the classroom. Directory info and passwords give students access to many IT services, enabling them to store, sync and collaborate on files, use online classroom support materials, send email and more.

Residence halls provide a high-speed data connection for every student, as well as full wireless coverage. Technical support and software technology discounts are available to all UMD students. An adaptive technology program and equipment are available to students who need them. Learn more at www.counseling.umd.edu/ADS/current/students/techcalcld.

Students as well as members of the university community are responsible for complying with the Policy on the Acceptable Use of Information Technology Resources, which can be found at www.umd.edu/itp. Student computing resources available from the Division of Information Technology can be found at www.it.umd.edu/students.html.

Email
The university has adopted email as the primary means for sending official communications to students. Academic advisors, faculty and campus administrative offices use email to convey important information and time-sensitive notices.

Maryland undergraduate students are offered university email accounts with unlimited storage hosted by Google based on its GSuite for Education. All students are encouraged to use this service, called TermMail.

If a student forwards to or uses an account other than TermMail, a failure to check email errors in forwarding email and returned email due to “mailbox full” or “user unknown” will not excuse a student from missing announcements or deadlines.

Computer Ownership
We highly recommend that students have access to their own computers, although the university has no special requirement for ownership. The vast majority of UMD students own their own computers.

It is not necessary to purchase a new computer to bring to campus. In some cases, it is best for your student to bring their current computer to the university and decide whether to upgrade or replace it later. Some departments have specific recommendations related to their academic courses. If you want to buy a computer, tablet or other computer accessories, visit Terrapin Tech on the first floor of McKeldin Library to try out available computers and to view the full-service walk-in support center. Terrapin Tech offers student pricing with educational discounts on products from Apple and Dell. Support representatives can also solve common computer issues and make hardware repairs on Mac and in-warranty Dell computers. Loaner laptops are available to use while certified technicians fix any problems that arise. As with anything else, technology devices should never be left unattended. Laptop locks are available for sale at Terrapin Tech, but keeping a constant watch on devices is the best way to prevent theft.

University software licenses enable students to download some software at no additional cost. Software
Network Connections via the Wireless Network

The University of Maryland wireless network provides faculty, staff and students with wireless access to Internet resources. The university’s wireless network is one of the largest for a university of our size, providing convenient wireless access in every academic building and residence hall, as well as the Stamp, dining halls, McKeldin and Hornbake libraries and various outdoor areas.

Connecting personal wireless access points to the university network is prohibited. These access points often have improper security settings and could leave the university network open to attack. Additionally, wireless printers will not be able to connect to the wireless network. Students who want to use one will need to be able to connect to the printer via a cable. See http://eps.umd.edu/acad-serv-f for more information or get connected by visiting http://ga.umd.edu/etapreswireless.

... In the Residence Halls

“One port per pillow” is the standard in today’s residence halls. Each room is wired with a high-speed connection to the university’s technology infrastructure, one connection per student in the room. All students need for their computers is an Ethernet cable and Ethernet-to-USB adapter. If the computer was not purchased with them, Ethernet cables and adapters are available for purchase from Terrapin Tech and the University Book Center.

Residence hall network setup information is also available from the IT Service Desk website. See http://ga.umd.edu/wi-enetwork for more details about the service and to get specific instructions on how to configure machines to work on the network.

The residence halls also have full wireless coverage, providing Internet access to students with laptops and mobile devices. While the wireless network makes it convenient to get online from one room to another anywhere on campus, it is intended as a supplement, not a substitute for, the wired network. When they’re in their own rooms, resident students are encouraged to use an Ethernet cable and wired data jack to connect to the network. This is especially important for bandwidth-intensive activities such as streaming video or audio and gaming.

... From Home

Students who live off campus or commute from home can access the University's wired resources through their own Internet service provider.

Computer Labs

Between classes and on study breaks, students can get online by stopping by any of the computer labs across campus run by individual colleges and schools. This is an easy way to check email or to put in some work on a paper or project.

Students can pay for IT print jobs in the libraries with their Terrapin Express accounts. They can even submit print jobs from their own computers over the Internet. More details are available at www.lib.umd.edu/services/copying-and-printing/hp.

Service Desk

The IT Service Desk maintains an online repository of information and instructions about many facets of computing use at the university. Its website, www.itsc.umd.edu, is the place to check for up-to-date details and answers. The IT Service Desk staff is trained to assist your student with a variety of computer issues. It can help with computer infections (viruses, worms, bots, etc.), residence hall and wireless access, password resets and many other information technology questions. Assistance is also available via online request and live chat. Please visit http://eps.umd.edu/IThours for hours of operation.

BOOKS AND SUPPLIES

University Book Center

Stamp Student Union, lower level

Phone: 301.314.8068

Website: www.shopterp.com

The University Book Center (UBC) is your one-stop shop for all course-related material. All registered students are able to bill $500 to their student account at the UBC. Student billing is quick and convenient; just remind your student to bring their ID. The UBC also carries a wide selection of University of Maryland-imprinted clothes and related items.

CAMPUS DINING

Dining Services

1210 PG South Campus Dining Hall

Phone: 301.314.8068

Nutrition: 301.314.8018

Website: www.dining.umd.edu

The Department of Dining Services is a highly rated, self-operated and self-supported campus dining program. Its goal is to support campus academic endeavors and to provide popular and nutritious food in a welcoming setting every day. A variety of dining plans are available to meet student’s needs. These plans provide convenience, flexibility and value, and they provide students access to delicious, healthful food. Dining locations are located across campus, close to academic buildings and residence halls. Two dining halls are open from breakfast through midnight during the week, and brunch through dinner on the weekends. A third dining hall, 315 North, is an all-you-can-eat facility open Sunday to Friday, lunch through dinner.

Campus dining options include a large selection of popular food choices and traditional entrées. Dining halls, designed as food courts, feature a total of 31 culinary stations including salad bars, deli, short-order grill, gourmet bakeries serving Maryland Bakery desserts; classic breakfast, lunch and dinner combinations; vegan station; Tex-Mex fare; comfort food like rotisserie chicken, mashed potatoes and fresh seasonal vegetables; international entrées; a create-your-own Mongolian grill; and a build-your-own pasta station. Cafés, convenience shops and popular favorite brand-name food stores are strategically located across campus to meet the needs of students and the campus community. All locations accept cash and credit cards. For a complete list of locations, hours and general information, visit www.dining.umd.edu.
meet the needs of resident students. There are rooms for approximately 9,100 undergraduate students in residence halls. Different styles of living are available to campus residents: traditional, semi-suites, suites and apartments. Within traditional housing, where most first- and second-year residents live, single, double, triple and quadrople room occupancy exists. About 3,000 undergraduate students live in campus-affiliated, public-private partnership apartment communities, South Campus Commons and the Courtyards.

Our nationally acclaimed living and learning programs include: Advanced Cybersecurity Experience for Students (ACES), Beyond the Classroom, Biostere Living & Learning Center, Carillon Communities, cyvics, College Park Scholars, Design Cultures and Creativity, Entrepreneurship and Innovation, flexus: The Dr. Marilyn Berman Pollans’ Women in Engineering Living & Learning Community, Gemstone, Global Communities, Hinsman SEOs, Honorum Humanities, Integrated Life Sciences, Jimenez-Potter Writers’ House, Language House, Language House, Language House, Learning & Coordination of services provided by the Learning Assistance Service and Accessibility and Disability Service.

APPOINTMENT Hours
 Counseling Center services are free and confidential.
 MONDAY–THURSDAY 8:30 a.m.–5 p.m. 
 FRIDAY 8:30 a.m.–4:30 p.m.

Free unscheduled time with a counselor is available to students of color, LGBTQ students, international students, and veteran students during the times listed below.

International Students Drop-in Hour
 MONDAY–FRIDAY 1–4 p.m.

Veterans Drop-in Hour
 MONDAY–FRIDAY 1–4 p.m.

Students of Color Drop-in Hour
 MONDAY–FRIDAY 1–4 p.m.

Rainbow Drop-in Hour
 MONDAY–FRIDAY 1–4 p.m.

University Health Center
 Campus Drive, Building 140
 GENERAL 301.314.8180 
 APPOINTMENTS 301.314.7961 
 FAX 301.314.3677 
 WEBSITE www.counseling.umd.edu

Many students encounter a variety of personal, social, career and academic issues that call for assistance beyond advice provided by friends and family. The Counseling Center provides psychological and counseling services to meet the mental health and developmental needs of students and other in the campus community. To help foster academic, personal and career development in students, a wide range of counseling, consultation and educational services are offered, including: short-term individual counseling related to personal and social well-being; workshops and group counseling with other people who share similar problems, interests and goals; career interest tests and counseling; and coordination of services provided by the Learning Assistance Service and Accessibility and Disability Service.

The UHC is in compliance with the Federal Health Insurance Portability and Accountability Act (HIPAA) and the Family Educational Rights and Privacy Act (FERPA).

Mandatory Health Insurance

All undergraduate students registered for six or more credits are required to have health insurance. These students are required to complete an online waiver each academic year to provide proof of insurance coverage by a designated deadline. This is an active process. The waiver can only be found at www.firststudent.com. Students have two options:

1) Select “Waive Your School’s Health Insurance” if a student already has insurance (e.g. through parent plans, family plans or employer-sponsored plans).

or

2) Select “Enroll Now–Health Insurance” to enroll in the Student Health Insurance Policy by selecting “I Wish to Enroll” on the waiver site. When choosing this option, the student bursar account will be billed for the premium.

Note: Students who do not provide proof of insurance will be automatically enrolled in the student health insurance provided by United Healthcare, and the premium will be charged to their bursar account. This is a nonrefundable policy. Graduate students are generally exempt from this requirement.

Additional information on student insurance and frequently asked questions can be found at www.health.umd.edu/HealthInsuranceFAQs.

Pharmacy Plans

The UHC pharmacy accepts many major pharmacy plans. Students can bring their pharmacy card to the UHC Pharmacy to transfer and refill their prescriptions.

Immunization Requirements

The University of Maryland requires all students to provide proof of two immunization dates for measles, mumps and rubella (MMR) prior to the first day of classes. All international students must document measles, mumps and rubella immunizations (MMR, two doses) and a tuberculin ( Mantoux test) completed within the past six months in the United States. The immunization record must be

Feasibility Assessment, Treatment Consent and Confidentiality

Students younger than 18 will need permission from a parent or legal guardian to be treated, except for mental health and sexual health services.

Treatment and visit information cannot be given to parents without the student’s written consent, except in certain circumstances (e.g. court-ordered subpoenas, threat to life and safety).

Fees and Services

There are charges for all medical services. Visit copayments will vary depending on the type of insurance and service provided. Fees will be assessed if an appointment is canceled or rescheduled within: four hours for a medical appointment, 24 hours for a mental health/acupuncture/ massage/physical therapy/ travel clinic/nursing/ smoking cessation appointment, and 72 hours if the acupuncture/massage appointment is on a Monday. You may cancel or change an appointment at www.myuhc.umd.edu or by calling 301.314.8184.

The UHC is able to bill many insurance plans for the costs of services. Be sure to check with your insurance company to find out whether it will cover services provided at UHC, as some insurers will not cover services outside their geographical area. The UHC cannot bill HMOs (e.g. Kaiser Permanente and Tricare Prime) or Medicare at this time. Charges not covered by insurance are posted to the student’s bursar account or can be paid at the time of visit in the UHC. Charges can be paid by cash, check, credit card or Terrapin Express at the UHC.

Services provided by the UHC include: primary care, triage, men’s and women’s health care, pharmacy, acupuncture, massage therapy, HIV and STI testing, nutrition, meditation, mental health, substance abuse, travel clinic, occupational health, health promotion and the Campus Advocates Respond and Educate (CARE) to Stop Violence program that addresses sexual assault, relationship violence and stalking.

Additional information on student insurance and frequently asked questions can be found at www.health.umd.edu/HealthInsuranceFAQs.

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submitted to the UMC during orientation but no later than the first day of classes. Students may bring the completed form to orientation, or it can be faxed to 301-314-2334. A copy of the form can be downloaded from www.health.umd.edu/default/files/immunizationform.pdf.

Students who fail to submit a completed immunization record signed by a physician, or acceptable alternative documentation, by the first day of classes may be assessed a noncompliance penalty fee and will be blocked from further changes in registration (add/drop/register for following semester).

Under Maryland law, students enrolled in a Maryland institution of higher education and who reside in campus student housing are required to be vaccinated against meningococcal disease or may seek exemption from this law. Either vaccination information or a signed waiver must be included on the immunization form. For more information, visit the UMC website. email health@umd.edu or call 301-314-8780.

Emergency Alerts System

UMD Alerts is a notification system that allows the University of Maryland to inform students, faculty and staff of emergencies or other timely information that affects the campus. Your student is automatically registered to receive Emergency Alerts through their campus-assigned email address. To receive emergency text messages from the UMC, students must opt-in by visiting the Alerts website (https://alert.umd.edu) and click on the login button. The UMC Alerts system is used by UMC to send three different types of notifications, listed below, that provide training and equipment such as a radio that has direct line of communication with our 911 dispatchers. Officers and UMC provide walking escorts for anyone who feels unsafe when walking through the campus community 24 hours a day, seven days a week.

A radio station (88.1 FM (KUMD)) also provides safety and security presentations year round to all incoming freshmen, transfer students, families of students and any university group that requests one. We also provide additional presentations about alcohol and drug education, building and office security surveys, personal security presentations and sexual assault awareness.

Each year, UMC works with student leaders to sponsor evening safety walks to address safety concerns from student feedback and data. UMC also participates in monthly c-MAY (City Multi-Agency Services Team) meetings with officials from the university, the city of College Park, the Office of the State’s Attorney, as well as the Prince George’s County Police Department. At these meetings, officials analyze data to identify trends on campus and the surrounding community and proactively improve safety both on and off campus.

Emergency Phones

Public Emergency Response Telephones (PERT) provide a direct line to the UMC throughout the campus outside many academic and administrative buildings and residence halls. These phones are either yellow or enclosed within a blue cylindrical column and are marked “Emergency.” Frequently they have blue lights overhead, making their locations easier to find. Individuals may contact the UMC directly and without charge by activating these phones. This phone system will inform our 911 dispatcher of the caller’s exact location.

The center monitors the university’s security camera system, consisting of over 100 cameras on the interior and exterior of campus buildings, as well as at various locations around the city of College Park. Some cameras are also mounted on our PERT phones on campus and off campus. The UMC operates 24 hours a day, seven days a week, 365 days a year. By using telephone and radio communications equipment, the UMC is able to relay information about any visible activity directly to the police to guide and assist them in making stops, arrests and situational assessments. In addition, UMC has automated license plate readers, which are monitored by UMC, at all of the main campus entrances. These assist officers in making stops and enhance situational awareness.

Electronic Access Control and Security System

All residence halls (except the garden apartment-style Leonardo dormitory and community) and academic buildings are protected by an electronic security system. It is designed and intended to help and support residents, who must accept primary responsibility for the security of their residence hall. Main entrance doors, interior barrier doors, elevators, most laundry rooms and selected other spaces such as computer rooms are equipped with card readers that read the magnetic strip on the UMC ID card. Additionally, most doors with work cards readers are also equipped with prop monitors that cause a horn to sound in the event a door is propped open or not securely closed and latched. Individual student bedroom doors and suite/ apartment entry doors are furnished with heavy-duty, keyed locks that should be kept secured at all times.

Suites/apartment door locks and bedroom locks in traditional-style halls are automatically changed in the event of key loss. To gain entrance, a visitor must use an exterior phone to contact the student/reader. It is important to the overall success of this system that residents not compromise the system by tampering with
security devices or by permitting others to follow them through locked doors.

The locking systems are dependent upon the resident using the lock. Most break-ins occur because doors are left unlocked. Students also should never allow tailgating (i.e. holding the door open for someone without proper identification to enter the residence hall).

UMD Guardian
UMD Guardian is a mobile campus safety app available to all current students, faculty and staff. The UMD Guardian app enhances safety on campus through real-time, interactive features that create a virtual safety network of friends, family and the University of Maryland Police Department (UMPD). The app’s advanced features include the ability to text UMD’s 911 dispatchers and create a safety profile that allows UMD and 911 officials to take fast action in cases where a user may not have the ability to speak. UMD Guardian is free and is available for download through the Apple App Store and Google Play.

To learn more about UMD Guardian, visit http://go.umd.edu/umguardian or watch the video at http://go.umd.edu/911e.

TRANSPORTATION
Department of Transportation Services
Regents Drive Garage
GENERAL PHONE 301.405.7375 WEBSITE www.transportation.umd.edu
Parking
The Department of Transportation Services (dOTS) is responsible for managing and maintaining more than 18,000 parking spaces on the University of Maryland campus. All students who plan to park on campus must register to do so online before bringing a car to campus. Parking registration fees are billed to student accounts. Parking is assigned on a first-come, first-served basis, according to credit level and housing status. Please visit the department’s website for specific lot assignment information and registration dates. Beginning in Fall 2017, parking will not be available for freshman resident students.

Due to the limited number of parking spaces on campus, parking regulations are strictly enforced. There is no free parking on campus from 7 a.m. to 4 p.m. Monday–Friday. Illegally parked vehicles, as well as those vehicles not registered to park in areas requiring permits, will be cited and may be towed. Students with outstanding parking fines may be prevented from registering for classes. Complete policies and regulations, information on disabled parking, visitor parking areas, sustainable transportation, fines and fees, the motor vehicle assistance program and more are available on the dOTS website.

Biking
The Bike/UMD program, a partnership between dOTS and the Department of Recreation and Wellness, offers classes, discounted bike safety gear, sponsored events, group rides and manages mandatory bicycle registration. The RecWell Bike Shop provides free bike maintenance and semester bike rentals. MBike is a bike share program designed to offer a convenient, affordable and fun way to get around campus and the City of College Park. Members have access to 155 bikes at 15 stations and simply unlock a bike through a free mobile app and return it to any Mbike station when their ride is done. More information is available at http://bike.umd.edu/mbike/.

Shuttle-UM
The Shuttle-UM transit system, operated by dOTS, provides free-fare commuter, evening, NITE Ride, paratransit and charter services to the university community. With a fleet of more than 70 vehicles, including hybrids and clean diesel models, Shuttle-UM provides transit service on and around the UMD campus to more than 3.5 million riders a year. Many routes require passengers to show a university ID. Routes that require a university ID will be indicated on all published schedules.

NextBus
NextBus is a GPS tracking system that provides accurate, real-time arrival information for all Shuttle-UM routes. Users can find and track a bus by phone, text messages, monitors located at the Stamp and the Department of Transportation Services office, bus shelter LED screens and online. Click on the NextBus tab under Shuttle-UM on the dOTS website for more information.

NITE Ride
NITE Ride is a curb-to-curb evening service that operates seven nights a week from 5:30 p.m. to 7:30 a.m. and services the immediate campus community. NITE Ride serves the areas of campus that are not reached by Shuttle-UM evening routes. NITE Ride can be requested through the TransLoc Rider App or by calling 301.314-NITE (648). Between 5:30 p.m. and 2:30 a.m., NITE Ride is restricted to the locations listed on the dOTS website. Between 2:30 a.m. and 7:30 a.m., NITE Ride is valid anywhere within the service boundaries.

Terp Rider Carpool Program
The goal of the Terp Rider carpool program is to reduce the number of single-occupancy vehicles that park on campus. To get the discount, at least two active permits/ registrations must be presented and exchanged for a Terp Rider carpool permit. Visit the dOTS office to join.

Zipcar
For students who rarely need access to a vehicle, Zipcar is a great alternative to storing a car on campus. Zipcar is a membership-based car sharing network available on campus to UMD students. Members as young as 18 years old have access to any of the 24 Zipcars located on and around campus. Zipcars can be reserved in advance for short trips to the store, or day trips throughout the region. Membership includes the cost of gasoline and insurance. To learn more or become a member, visit www.zipcar.com.

Motorized Scooters
Parking registration is required for any motorized scooter parked on campus. Motorized scooter drivers are also required to wear a helmet and eye protection while operating or riding on a scooter. Any motorized scooter left unattended in an area not designated for scooter or motorcycle parking will be towed. Visit the dOTS website for more information about motorized scooters and a map of motorized scooter parking locations.

Transportation for University Holidays
dOTS provides transportation to and from New York and New Jersey before and after Thanksgiving, winter and spring breaks. Registration opens approximately one month before the scheduled trip date. Free shuttle service to and from Baltimore/Washington Thurgood Marshall International Airport (IAD) is accessible by taking Metro to the Greenbelt Station and the B30 WMATA bus. Metro provides service to DCA on the Yellow and Blue lines. Shuttle-UM provides service to the College Park Metro Station. Complete schedules for Shuttle-UM are available on the dOTS website (www.transportation.umd.edu), and Metrorail schedules are available at www.metrorail.com.

Regional Airports
Three major airports service the Washington, D.C.; metropolitan area: Baltimore/Washington Thurgood Marshall International Airport (IAD); Ronald Reagan Washington National Airport (DCA); and Washington-Dulles International Airport (IAD). IAD is accessible by taking Metro to the Greenbelt Station and the B30 WMATA bus. Metro provides service to DCA on the Yellow and Blue lines. Shuttle-UM provides service to the College Park Metro Station. Complete schedules for Shuttle-UM are available on the dOTS website (www.transportation.umd.edu), and Metrorail schedules are available at www.metrorail.com.

Metro
The University of Maryland is just a short Metrorail ride from D.C. Shuttle-UM offers free service (route 10A) from campus to the College Park Metro station. The 10A runs approximately every six minutes during the fall and spring semesters, and every 10 minutes during non-peak weekdays and on weekends when the university is open. To find Metrorail schedules, visit www.wmata.com.
Student Programs and Services

DIVISION OF STUDENT AFFAIRS
1101 Clarence M. Mitchell Jr. Building
PHONE 301.314.8438
WEBSITE www.studentaffairs.umd.edu

The Division of Student Affairs is made up of 15 departments that provide services and programs that foster academic success and promote the educational, psychological, social, spiritual and physical development of students. In addition, parents, faculty, staff and visitors are served directly by some agencies and programs. Departments within the Division of Student Affairs include the following: Career Center, Conferences & Visitor Services, Counseling Center, Development & External Relations, Dining Services, Fraternity & Sorority Life, Student Support Services, Health Center, Parent and Family Affairs, Residential Facilities, Resident Life, Stamp Student Union and Campus Programs, Student Conduct, Transportation Services and University Recreation & Wellness.

ADELE H. STAMP STUDENT UNION—CENTER FOR CAMPUS LIFE
GENERAL OFFICE (3375)
WEBSITE www.cheatstamp.umd.edu

The Adele H. Stamp Student Union—Center for Campus Life is the community center for students, faculty, staff and visitors to the University of Maryland. More than 10,000 people visit the Stamp daily to take advantage of its services, programs and facilities. The Stamp is the site of a campus where diversity is valued, identity and culture are affirmed, and individuals feel free to express themselves. The Stamp encourages and supports student involvement in culturally-specific student organizations and promotes cross-cultural involvement opportunities for all students. Other highlights of the Stamp are the Art & Learning Center, Stamp Gallery, University Book Store, the Coffe Bar, Adele’s Restaurant, Maryland Food Co-op, Union Shop, Maryland Dairy, Capital One Bank, and Event & Guest Services. The Stamp also features a food court that includes Chick-fil-A, McDonald’s, Moby Dick, Panda Express, Saladworks, Sbarro, Sushi by Panda and Taco Bell. Details of these listings can be found at www.cheatstamp.umd.edu.

CAREER AND INTERNSHIP SERVICES
University Career Center & The President’s Promise
3500 Hornblower Library, South Wing
PHONE 301.314.3734
WEBSITE www.careers.umd.edu

The University Career Center provides valuable programs and services to address diverse career development and employment needs. With the center’s help, Terps decide on career interests, employment and furthering their educational pursuits through professional or graduate school. The center collaborates with academic departments, employers and alumni to deliver workshops, services and programs to students. Students participating in the President’s Promise gain a competitive edge among their peers that can drastically increase their future career options.

The President’s Promise opportunities dwell within many offices across campus, President’s Promise staff are available at the University Career Center to help students individually navigate through all of their options and select the best opportunities for their personal goals.

Counseling Center

Shoemaker Building
PHONE 301.314.7651
WEBSITE www.counseling.umd.edu

In addition to providing free short-term personal counseling, the Counseling Center offers career-related counseling to help students with choosing an academic major or career path. Counselors may use a range of tools in career counseling that include interest testing available in the Counseling Center’s testing office and an online career exploration program called PDI-3. The “Major Discovery Zone” is a series of three to four sessions focused on assessing career-related interests and values, developing strategies for creating a plan for the future, and learning about valuable career resources. For a consultation appointment, call the Counseling Center at 301.314.7651.

CAMPUS ADVOCATES RESPOND AND EDUCATE (CARE) FOR STOPPING VIOLENCE

Ground Floor, University Health Center
PHONE 301.314.2222 or 301.745.3440 (24 hours)
EMAIL uhc-care@umd.edu
WEBSITE www.health.umd.edu/care

CARE responds to incidents of sexual assault, domestic violence, dating violence, stalking and sexual harassment affecting all genders of the university community, and works to educate the university community about sexual assault, domestic violence, dating violence, stalking, sexual harassment and bystander intervention. CARE also operates a 24-hour resource line and provides drop-in services and short-term psychotherapy.

OFFICE OF CIVIL RIGHTS & SEXUAL MISCONDUCT

4113 School Station Hall
PHONE 301.405.1424
EMAIL titleixcoordinator@umd.edu | civilrights@umd.edu
WEBSITE www.umd.edu/crsm

The Office of Civil Rights & Sexual Misconduct receives and responds to all discrimination-based complaints and monitors outcomes, oversees and implements the sexual assault climate survey, and develops and conducts compliance, policy and prevention training for faculty, staff and students. The office also sponsors and facilitates campuswide awareness events, including the “Rule of Thumb” campaign.

UNIVERSITY RECREATION & WELLNESS
1115 Eppley Recreation Center
INFORMATION 301.405.7364 (4750)
EMAIL recwell@umd.edu
WEBSITE www.recwell.umd.edu

Being physically active as a college student is a crucial component of success in and out of the classroom. Activity helps students manage stress, boosts their immune system against illness, aids sleep, improves mood, increases energy and provides a physical connection to other students. Perhaps most importantly, movement primes the brain for learning and makes it easier to focus when studying. University Recreation & Wellness (RecWell) encourages Terps to make the most of their college experience by incorporating movement and activity into their daily lives. There are many opportunities for students to find an activity they enjoy through RecWell.

Membership with RecWell and access to all its facilities, programs and services are included in the student fee. Students simply need their University ID to enter recreation facilities on campus. Facilities include the Eppley Recreation Center (rec), Ritchie Coliseum, Reckord Armory Gym, the weight and fitness areas in the School of Public Health (sp), fitness studios in the Regens Drive Garage and multiple outdoor playing fields.

The rec is the largest recreation facility on campus and offers a cardio fitness center, weight rooms, martial arts room, indoor track and a functional training studio as well as courts for basketball, racquetball, wallball and squash. The rec also features indoor and outdoor pools for lap swimming through diving, a community center and program space.

When school is in session, the rec is open 6:30 a.m.–midnight on weekdays, 8 a.m.–10 p.m. on Saturdays, and 10 a.m.– midnight on Sundays. Weight rooms and cardio fitness center are also located in Ritchie Coliseum and sp. For students motivated by a structured workout in a high-energy group setting, RecWell offers over 100 group fitness classes each week, including yoga, Zumba, BodyPump, cycling, cardio boxing and high-intensity interval training. Classes are no additional charge and are drop-in only—there’s no need to sign up ahead of time. Students may also take advantage of working with
a certified personal trainer to meet their individual fitness goals at a student discounted rate.

Students who enjoy playing sports have many opportunities to do so through RecWell’s sport club and intramural sports programs. These programs are open to everyone and you don’t have to consider yourself an athlete to play. Many sport clubs do compete regionally and nationally against other schools, but they are also a great way to learn a new sport or simply enjoy the comradery that comes from playing for fun. There are 40+ student-led sport clubs, including ballroom dance, lacrosse, black belt, equestrian, sailing, figure skating, paintball and soccer. Students can also participate in intramural sports that are open to all members of the university community. Participants select their own level of competition and play in either men’s, women’s or co-ed leagues over the course of a weekend, a week or a tournament lasting several weeks. Intramural sports include basketball, flag football, softball, soccer, raquetball, table tennis and tennis.

For students who prefer to be active outdoors, RecWell’s adventure program offers outdoor adventure trips, clinics and social bike rides throughout the year. Students can take a day or weekend trip to go backpacking, caving, mountain biking, kayaking, rock climbing or various other outdoor activities. Students may also use the adventure program resource library and rent gear to pursue their own outdoor adventure. The climbing wall and challenge course are located at the site, where students may challenge themselves physically and mentally to increase interpersonal skills and self-confidence. Maryland also has a vibrant cycling community. The RecWell Bike Shop, located in Cole Field House, offers free repairs and maintenance and will even teach students how to repair their own bikes.

RecWell also offers community programs open to students including swimming lessons, water safety instructor and lifeguard training, deep water conditioning and tennis instruction.

DEPARTMENT OF FRATERNITY AND SORORITY LIFE
0231 Stamp Student Union
PHONE 301.314.7713
WEBSITE www.greek.umd.edu
The Department of Fraternity and Sorority Life (dFSl) advises and supports the recognized social and cultural/multicultural-based fraternities and sororities. The office assists the chapters and their leadership in educational and programming efforts as well as advises the four student governing councils: the Interfraternity Council (IFC), the Multicultural Greek Council (mGC), the Panhellenic Association (PhA) and the National Pan-Hellenic Council (NPhC). dFSl also manages the university-sponsored fraternity and sorority hours and helps to coordinate the efforts of off-campus fraternity and sorority houses.

OFF-CAMPUS HOUSING SERVICES
0234 Stamp Student Union
PHONE 301.314.9645
WEBSITE www.ooh.umd.edu
RecWell’s Off-Campus Housing Services supports students and their families in making well-informed decisions about living off campus. Online resources include the Off-Campus Housing Database, an online tool that can be used to search available housing listings in the area. Roommate Finder, another Web database where students can create a profile and search for potential roommates with similar housing needs and interests, and an extensive array of informational materials.

LESBIAN, GAY, BISEXUAL AND TRANSGENDER EQUITY CENTER
2110 Marie Mount Hall
PHONE 301.405.8720
WEBSITE www.legam.umd.edu
The Lesbian, Gay, Bisexual and Transgender Equity Center provides a wide range of information, education and support services regarding sexual orientation and gender identity or expression, and works to establish and maintain a safe, inclusive and welcoming environment for all LGBTQ+ people in the UMD community.

NYUMBURU CULTURAL CENTER
Campus Drive
PHONE 301.314.7758
WEBSITE www.nyumburu.umd.edu
The Nyumburu Cultural Center has provided cultural, historical and social programming at the University of Maryland for more than 46 years. The Nyumburu Cultural Center offers a variety of sociocultural, musical, educational and artistic programs. The diverse programming and activities are based on the African-American, African and Caribbean diaspora experiences. Nyumburu is home of the following student organizations: Maryland Gospel Choir, Shades of Harlem (performing arts ensemble), Nyumburu Jazz Club, the Black Explosion newspaper, Nyumburu Leadership Series, Nyumburu Health Initiative, Media Collective, Black Male Initiative (BMI) and the Sisterhood of Unity and Love (SOUL). Many student organizations (i.e., BSG, NACP, ASA, CSA, Greek Letter Organizations) meet at Nyumburu. Major annual events include the Kwanzaa celebration, Homecoming Alumni Tailgate, Student Awards Banquet, New Student Welcome, Jake Joint, Gospel Happy Hour, Ms. Unity Pageant, Black Graduating Reception, Summer Enrichment Camp and Black History Month programming. Nyumburu is a home away from home.

RELIGIOUS PROGRAMS
1101 Memorial Chapel
WEBSITE www.chapel.umd.edu
The Memorial Chapel, open to all for private reflection, has two multifaith chapels and an adjacent garden with chaplains representing 14 faith communities available for students on campus. Many of the chaplains have offices in the Memorial Chapel. The chaplains and their services are:

- BAPTIST
  Jessica Seamsack, 301.405.8443
- BLACK MINISTRIES
  Rev. Ruby Moore, 301.405.8445
- CHRISTIAN SCIENCE
  Robert Snyder, 301.474.0405
- CHURCH OF JESUS CHRIST OF LATTER-DAY SAINTS
  Richard Bracey, 301.422.7750
- DETHODGE CHRISTIAN
  Rev. Kosmas Karavellas, 410.573.2073
- EPISTOLAR/ANGELICAN
  Rev. Kristen Pitts, 301.405.8453
- HINDU
  Rev. Kiran Sankhla, muralis2002@yahoo.com
- JEWISH—CHABAD
  Rabbi Eli Backman, 301.277.2994
- JEWISH—HILLEL
  Rabbi Ari Israel, 301.412.6500
- LUTHERAN
  Rev. Ray Ranler, 301.405.8448
- MUSLIM
  Tarif Shraim, 240.499.4733
- ORTHODOX CHRISTIAN
  Rev. Brett Pinder, 301.405.8451
- HINDU
  Rev. Holly Ulmer, 301.405.8450
- JEWSH—CHABAD
  Rabbi Eli Backman, 301.277.2994
- ORTHODOX CHRISTIAN
  Rev. Ray Ranker, 301.405.8448
- MUSLIM
  Tarif Shraim, 240.499.4733
- ROMAN CATHOLIC
  Fr. Robert Walsh, 301.866.6213
- UNITED CAMPUS MINISTRY (PRESBYTERIAN, DISCIPLES OF CHRIST, UNITED CHURCH OF CHRIST)
  Rev. Holly Ulmer, 301.405.8450
- UNITED METHODIST
  Rev. Brett Pinder, 301.405.8451
- UNITED METHODIST
  Rev. Brett Pinder, 301.405.8451
The Office of Student Conduct strives to resolve allegations of misconduct under the Code of Student Conduct and the Code of Academic Integrity in a manner consistent with our core values of fairness, honesty and integrity. Moreover, we acknowledge the importance of balancing the interests of the individual student and the community at large, as well as protecting the integrity of the institution and its values. As a component of our work, we seek to involve students in the judicial process—recognizing the significant responsibility they maintain in the protection of the university community. To foster future leaders and sound citizens, we promise to invest in their learning and character development.

ALUMNI ASSOCIATION
Samuel Riggs IV Alumni Center
PHONE 301-405-4678
WEBSITE www.alumni.umd.edu
The University of Maryland Alumni Association connects, cultivates and channels the power of alumni to advance themselves and the university. Through its extensive regional, affinity and academic network, the association provides hundreds of opportunities for alumni to engage with UMd and fellow Terps where they live and work. It offers social events, professional development and career working programs to alumni, and it supports the university and its students, including funding scholarships through the Fearless Fund and providing leadership opportunities through its student ambassador program. The Alumni Association’s reach extends far beyond College Park—it sponsors more than 60 regional and special interest clubs, and academic chapters throughout the country and around the world. Members come together for tailgates, wine tastings, golf tournaments, community cleanups and much more. Terps who have earned their degree within the last 10 years are invited to participate in young alumni activities.

OFFICE OF STUDENT CONDUCT
2117 Clarence M. Mitchell Jr. Building
PHONE 301-405-8204
WEBSITE www.osc.umd.edu
The Office of Student Conduct strives to resolve allegations of misconduct under the Code of Student Conduct and the Code of Academic Integrity in a manner consistent with our core values of fairness, honesty and integrity. Moreover, we acknowledge the importance of balancing the interests of the individual student and the community at large, as well as protecting the integrity of the institution and its values. As a component of our work, we seek to involve students in the judicial process—recognizing the significant responsibility they maintain in the protection of the university community. To foster future leaders and sound citizens, we promise to invest in their learning and character development.

INTERCOLLEGIATE ATHLETICS
Xfinity Center
PHONE 1.800.UMD.ATTRIP (1.800.468.8377)
WEBSITE www.terps.com
The Department of Intercollegiate Athletics is responsible for directing all varsity athletic programs and managing the athletic facilities on campus. The Terps compete in the Big Ten Conference as a National Collegiate Athletic Association (NCAA) Division I school. Through its Academic Support & Career Development Unit, Athletics provides student-athletes with a wide array of support services, including tutoring, academic enrichment and mentoring, and life skills and career development to foster their overall growth and maturation. All University of Maryland students receive free admission to every home Maryland Athletics contest. For more information on student ticketing, students can visit umterps.com/student. Parents and families of students can purchase discounted season tickets and discounted single-game tickets to select football and basketball games by calling 1.800.UMD.ATTRIP.

CLARICE SMITH PERFORMING ARTS CENTER
PHONE 301-405-ARTS (1-ART)
WEBSITE www.theclarice.umd.edu
TWITTER @theclariceumd
FACEBOOK facebook.com/theclariceumd
The Clarice is a hub of creative possibility that educates, mentors and presents the next generation of artistic innovators. It is comprised of the School of Music, School of Theatre, Dance, and Performance Studies, Michelle Smith Performing Arts Library and Artist Partner Program. The Clarice hosts almost 1,000 events each year, and offers free student tickets. It is also home to numerous student arts organizations—for both performing arts majors and other majors.
INTERESTED IN THE PERFORMING ARTS AT THE UNIVERSITY OF MARYLAND?
VISIT THECLARICE.UMD.EDU/FOR-STUDENT-TERPS OR CALL 301.405.ARTS.

GET INVOLVED ONSTAGE & BEHIND THE SCENES
• Audition for a show or music ensemble
• Become a student ambassador
• Join Maryland Students for the Arts
• Attend workshops and masterclasses
• Tell us what you want to see!

FREE STUDENT TICKETS
PLAYS, MUSICALS, CONCERTS, COMEDY SHOWS, DANCE PERFORMANCES & MORE!

THE FUTURE OF THE ARTS AT THE CLARICE
Located across from Maryland Stadium

WALKWAY TO CAMPUS
ONSITE DINING & RETAIL
PRIVATE BEDROOMS & BATHROOMS
AMENITIES FOR A FIT & HEALTHY LIFESTYLE
24-HOUR ACADEMIC SUCCESS CENTER WITH IMACS, PCS & FREE PRINTING
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Amenities are subject to change. See office for details.
At the Adele H. Stamp Student Union — Center for Campus Life, students can enrich their college experience through countless programs, learning opportunities, events and activities that will position them well beyond their years at university. Our doors are open for your student to explore who they want to be:

- Experiential On-the-Job Employment Opportunities
- State-of-the Art Student Involvement Suite
- Leadership and Community Service-Learning
- Resources for 900+ Student Organizations and Groups
- Gallery, Art & Learning Center and University Bookstore
- Retail, Food, Fun and Study Spaces

At the epicenter of a vibrant Big 10 university community, STAMP is steps away from Maryland Stadium, The Clarice Smith Performing Arts Center, Xfinity Center, and much more.

We provide students a chance to gain lifelong lessons and experiences in a safe, welcoming environment. Visit us: stamp.umd.edu

Working as a student employee at STAMP has been one of the most meaningful and impactful experiences that I have had in my undergraduate career at UMD. It has opened doors to connect me with students and professional staff beyond my initial involvement of only being a part of the SGA. I have excelled as a leader, met unforgettable individuals, and left a positive impact on the lives of many students.”

— Hassanatu Savage, Student Accounts Associate
STAMP Student Organization Resource Center

“Gallup “Big Six” College Experiences Linked to Life Preparedness

1. [One of my professors made me excited about learning
2. My professor(s) cared about me as a person
3. I had a mentor who encouraged me to pursue goals/dreams
4. I worked on a project that took more than one semester to complete
5. I had an internship or job that allowed me to apply what I learned in the classroom
6. I was extremely involved in (co-curricular) activities and organizations

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